

pushTAN: Initial setup

www.spk-ntow.de/support

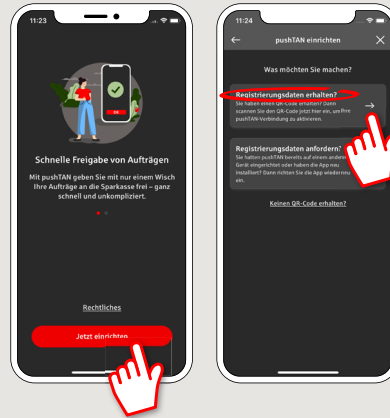
 Sparkasse
Neckartal-Odenwald

Only start the registration process described below when you have received the registration letter and your access data for online banking (opening PIN and login name). If you have changed your previous procedure to pushTAN, you will keep your previous access data. Otherwise you will receive a separate PIN letter in the post containing your new access data.

1 Install the S-pushTAN app on your smartphone.

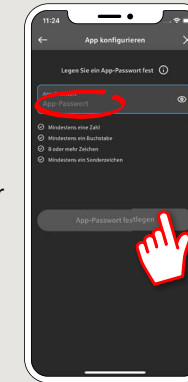


2 Start the app and tap “Jetzt einrichten” → “Registrierungsdaten erhalten”.

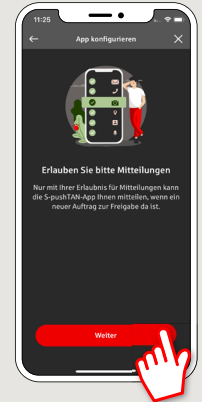


3 In the next step, you assign a password for the app and confirm this by re-entering it.

Then select whether you want to open the app using TouchID or FaceID.



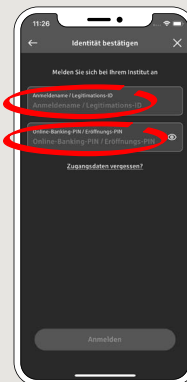
4 Tap “Weiter” to allow push notifications.



5 Now allow the app to access your camera to scan the QR code in the registration letter.

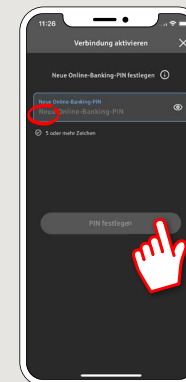


6 In the next step, enter your access data for online banking.

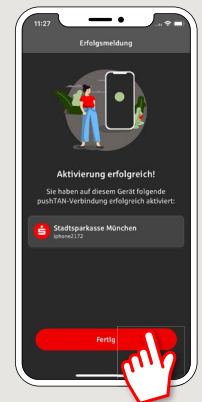


7 If you have received your initial access data for online banking from us, it is now necessary to change the PIN you have been given. Type in your new PIN and confirm by re-entering it.

Remember the PIN well!
You need this PIN for banking via App „Sparkasse“ and via our website www.spk-ntow.de



8 Your pushTAN connection has now been successfully set up!



DO YOU HAVE ANY QUESTIONS? WE WILL BE HAPPY TO HELP YOU.

Online-Banking-Hotline: +49 (0) 6261 86-3333
Monday – Friday: 8 am – 6 pm

Step-by-step click instructions: www.spk-ntow.de/help
Please use the translator app on your Smartphone or web browser!

YOU CAN ALSO CONTACT US AT:

Customer-Service-Center: +49 (0) 6261 86-0
Monday – Friday: 8 am – 6 pm

www.spk-ntow.de/kontakt or visit our branches.

Online-Services: www.spk-ntow.de/service

Please notice: our hotlines are only available for german speaking customers!